



Customer Supplied Garment Waiver

Regarding the possibility of damage to customer supplied item(s):

At Unique Ink Etc. we primarily work on garments and items we obtain from our suppliers. We use clothing and items in our embroidery that have been tested and proven to provide quality embroidery or screen printing. Machines can be fickle at times and sometimes eat (destroy) garments. Very rarely during the decoration process, a garment or item will be damaged.

If we have supplied the garment or item, we have calculated a margin of error in the cost and will replace it. We cannot replace garments or items we have not sold or provided. If you supply the garment or item and there is a problem, we cannot replace your item. Your damaged piece will be returned to you as is. Problems do not arise often, but the customer must be aware and agree to the possibility.

Regarding satisfaction of the embroidery quality/placement/spelling/etc:

At Unique Ink Etc. we take pride in providing quality decorating services. We adhere to the highest industry standards when it comes to embroidery aesthetics, and will not be responsible for replacing your item(s) if it does not match your own standards. The Unique Ink employee will go over placement and spelling, as well as font and color options. Your initial on the order form is your acknowledgment that all of the former has been discussed and agreed upon.

By signing this waiver, the customer releases Unique Ink Etc. of all responsibility in the instance of damaged or unexpected results to the customer's supplied garment or item(s) to be decorated.

Customer Name: _____

Customer Signature: _____ Date: _____